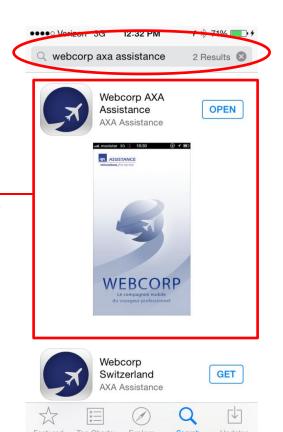


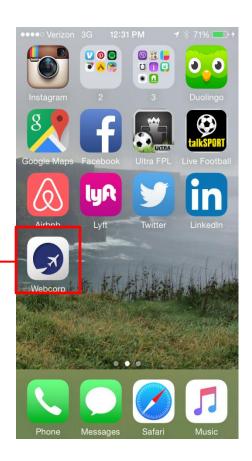
### Downloading the App

Download from the App Store or Google Play.

You can run a search for the app. It is titled "Webcorp AXA Assistance" in the App Store and "Webcorp Mobile" in Google Play.



This is how the app icon will look

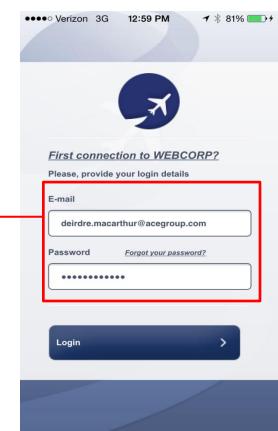


### Logging In

If prompted, you can click "Allow" to turn on location services. This means that the app will automatically update to your current location without you having to elect it when you log in.

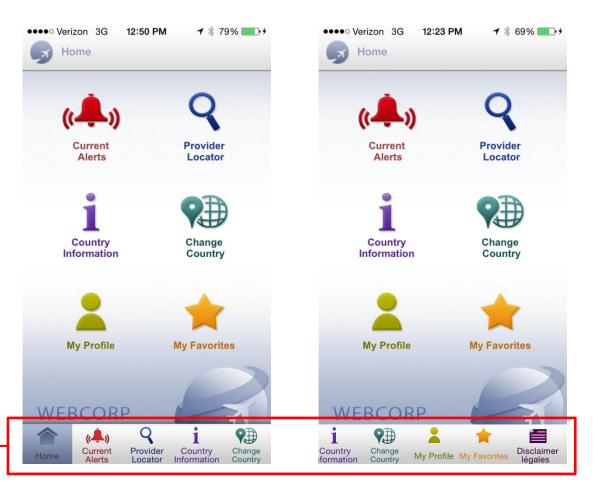


Use previously registered – username (e-mail) and password to log in.\*



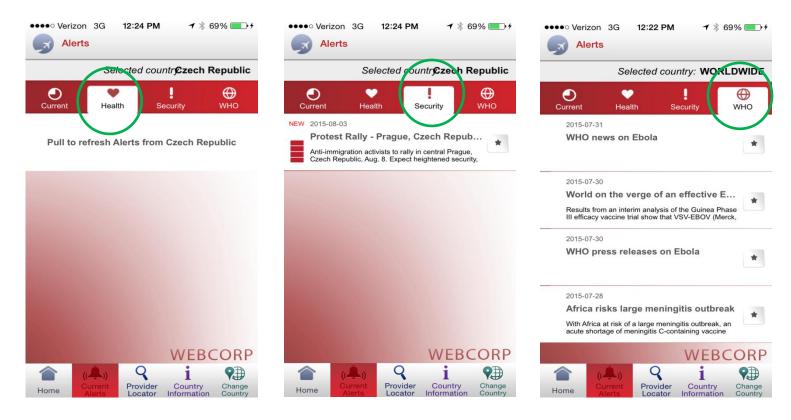
<sup>\*</sup> Note to first-time users: To log on to the app, you should have registered previously on the web portal. To register – go to <a href="www.acetravelassistance.net">www.acetravelassistance.net</a> and sign in with the username: <a href="mailto:medassist-usa@axa-assistance.us">medassist-usa@axa-assistance.us</a> and password: acea&h.

#### Home Screen



This is the Home Screen. You can click into any of the icons. Scroll to the right on the bar for "My Profile, "My Favorites" and — "Disclaimer".

#### **Current Alerts**

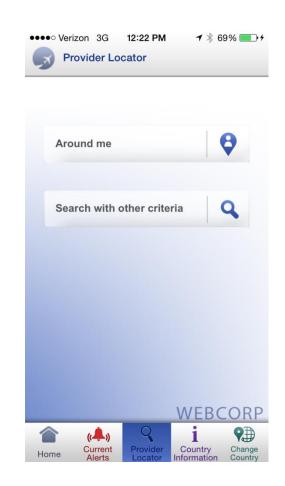


Based on your current country or the country selected, you will have access to health and security alerts, as well as World Health Organization (WHO) news.

#### **Provider Locator**

Search for providers around your current location, or by choosing another location.

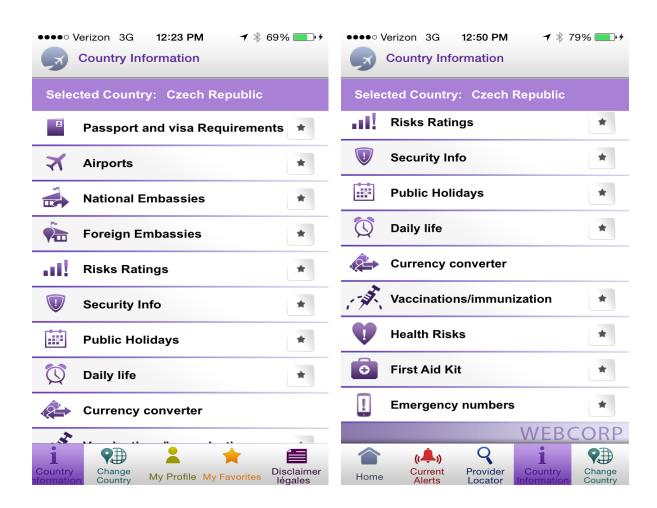
You can search by provider type and specialty.





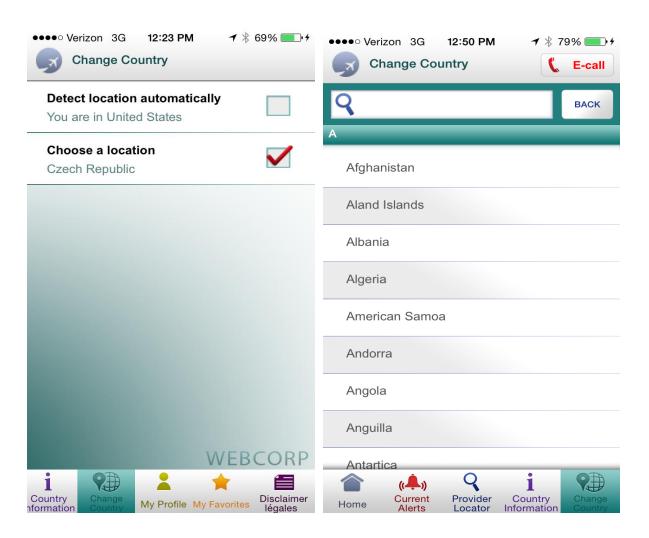
## **Country Information**

Useful information about the country you are in, or have selected.

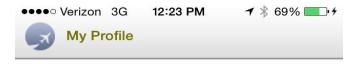


### **Change Country**

Option to use location services to detect your current country, or choose another country.



# My Profile

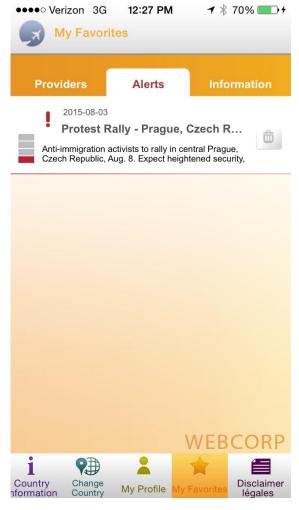


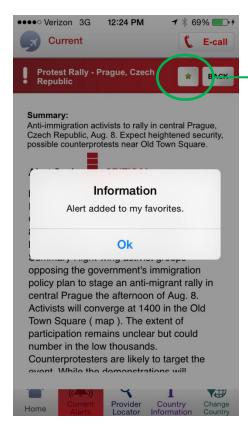
First and Last Name



### My Favorites

'My Favorites' gives you the option to store key information you have selected, such as provider information, security and health alerts, and country specific information.





Click on the 'star icons' throughout the app to save information to the 'My Favorites' section.